

STATE OF SOUTH CAROLINA

(Caption of Case)

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

COVER LETTER

DOCKET  
NUMBER: 2007-337-C

(Please type or print)

Submitted by: Sage Telecom, Inc.

SC Bar Number:

Telephone: 214-495-4700

Address:

3300 E. Renner Road

Suite 350

Richardson, TX 75082-2800

Fax:

214-495-4790

Other:

Email: akarl@sagetelecom.net

NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition

☐ Request for item to be placed on Commission's Agenda expeditiously

☒ Other: Authorized Utility Representative

INDUSTRY (Check one)	NATURE OF ACTION (Check all that Apply)			
<input type="checkbox"/> Electric	<input type="checkbox"/> Affidavit	<input type="checkbox"/> Letter	<input type="checkbox"/> Request	
<input type="checkbox"/> Electric/Gas	<input type="checkbox"/> Agreement	<input type="checkbox"/> Memorandum	<input type="checkbox"/> Request for Certification	
<input type="checkbox"/> Electric/Telecommunications	<input type="checkbox"/> Answer	<input type="checkbox"/> Motion	<input type="checkbox"/> Request for Investigation	
<input type="checkbox"/> Electric/Water	<input type="checkbox"/> Appellate Review	<input type="checkbox"/> Objection	<input type="checkbox"/> Resale Agreement	
<input type="checkbox"/> Electric/Water/Telecom.	<input type="checkbox"/> Application	<input type="checkbox"/> Petition	<input type="checkbox"/> Resale Amendment	
<input type="checkbox"/> Electric/Water/Sewer	<input type="checkbox"/> Brief	<input type="checkbox"/> Petition for Reconsideration	<input type="checkbox"/> Reservation Letter	
<input type="checkbox"/> Gas	<input type="checkbox"/> Certificate	<input type="checkbox"/> Petition for Rulemaking	<input type="checkbox"/> Response	
<input type="checkbox"/> Railroad	<input type="checkbox"/> Comments	<input type="checkbox"/> Petition for Rule to Show Cause	<input type="checkbox"/> Response to Discovery	
<input type="checkbox"/> Sewer	<input type="checkbox"/> Complaint	<input type="checkbox"/> Petition to Intervene	<input type="checkbox"/> Return to Petition	
<input checked="" type="checkbox"/> Telecommunications	<input type="checkbox"/> Consent Order	<input type="checkbox"/> Petition to Intervene Out of Time	<input type="checkbox"/> Stipulation	
<input type="checkbox"/> Transportation	<input type="checkbox"/> Discovery	<input type="checkbox"/> Prefiled Testimony	<input type="checkbox"/> Subpoena	
<input type="checkbox"/> Water	<input type="checkbox"/> Exhibit	<input type="checkbox"/> Promotion	<input type="checkbox"/> Tariff	
<input type="checkbox"/> Water/Sewer	<input type="checkbox"/> Expedited Consideration	<input type="checkbox"/> Proposed Order	<input type="checkbox"/> Other: _____	
<input type="checkbox"/> Administrative Matter	<input type="checkbox"/> Interconnection Agreement	<input type="checkbox"/> Protest	_____	
<input type="checkbox"/> Other:	<input type="checkbox"/> Interconnection Amendment	<input type="checkbox"/> Publisher's Affidavit		
	<input type="checkbox"/> Late-Filed Exhibit	<input checked="" type="checkbox"/> Report		



VIA US-MAIL

March 4, 2010

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

**Re: Authorized Utility Representative Form for Telecommunications Carriers**

To Whom It May Concern:

Enclosed please find an updated Authorized Utility Representative form filed on behalf of Sage Telecom, Inc.

If you have any questions, please contact me at (214) 495-4884 or [rgonzalez@sagetelecom.net](mailto:rgonzalez@sagetelecom.net).

Sincerely,

**SAGE TELECOM, INC.**

A handwritten signature in black ink, appearing to read "R. Gonzalez", written over a horizontal line.

Rocio Gonzalez  
Regulatory Compliance Analyst

Enclosure

cc: Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

# AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE:    ☒ IXC        ☒ CLEC        ☐ ILEC        ☐ Wireless

## CERTIFICATED COMPANY INFORMA

<u>Sage Telecom, Inc.</u> Company Name	FEIN/ _____ <u>214-495-4700</u> Telephone #
<u>3300 E. Renner Rd., Suite 350</u> Mailing Address	_____ Telephone #
<u>Richardson, TX. 75082-2800</u> City, State, Zip Code	
<u>Same</u> Business Location	
_____ City, State, Zip Code	<u>Collin</u> County

## REGISTERED AGENT INFORMATION

Registered Agent:	<u>National Registered Agents, Inc.</u>
Mailing Address:	<u>2 Office Park Court, Suite 103</u>
City, State, Zip Code:	<u>Columbia, SC. 29223</u>

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.	<u>Sherri Flatt</u> <b>General Manager</b> (Include address if different than above.) <u>214-495-4847</u> <u>1 214-495-4790</u> <u>sflatt@sagetelecom.net</u> Telephone Number                      Facsimile Number                      E-mail Address
B.	<u>See Attached</u> <b>Customer Relations /Complaints Representative</b> (Include address if different than above.) _____ Telephone Number                      Facsimile Number                      E-mail Address
C1.	<u>See Attached</u> <b>Customer Relations/Complaints Representative for Escalated Complaints</b> (Include address if different than above.) _____ Telephone Number                      Facsimile Number                      E-mail Address
C2.	<u>888-449-4940</u> <b>Customer Contact (Toll Free Number)</b>
D.	<u>N/A</u> <b>Engineering Operations</b> (Include address if different than above.) _____ Telephone Number                      Facsimile Number                      E-mail Address
E.	_____ <b>Test and Repair</b> (Include address if different than above.) _____ Telephone Number                      Facsimile Number                      E-mail Address

F. Brenda Owens  
**Emergencies** (During non-office hours)  
972-505-1029 / 1 bowens@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

**In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:**

G. Sherri Flatt  
**Regulatory Officer** (Include address if different than above.)  
214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

H. Dennis Hamilton  
**Dual Party Mailings** (Name)  
3300 E. Renner Road, Suite 350, Richardson, TX 75082-2800  
Mailing Address  
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

I. Dennis Hamilton  
**Interim LEC Fund Mailings** (Name)  
3300 E. Renner Road, Suite 350, Richardson, TX 75082-2800  
Mailing Address  
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

J. Dennis Hamilton  
**Universal Service Fund Mailings** (Name)  
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800  
Mailing Address  
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

K. Dennis Hamilton  
**Gross Receipts Mailings** (Name)  
3300 E. Renner Rd., Suite 350, Richardson, TX 75082-2800  
Mailing Address  
214-495-4701 / 214-495-4789 / dhamilton@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

L. Sherri Flatt  
**Lifeline Mailings** (Name)  
3300 E. Renner Road, Suite 350, Richardson, TX 75082-2800  
Mailing Address  
214-495-4847 / 214-495-4790 / sflatt@sagetelecom.net  
Telephone Number Facsimile Number E-mail Address

Andrew Karl  
This form was completed by (print name)  
Regulatory Compliance Manager  
Title

Andrew Karl  
Signature  
3/10/10  
Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC  
Docketing Department  
Post Office Drawer 11649  
Columbia, South Carolina 29211

Office of Regulatory Staff  
Attn: Jeanne Gordon  
1401 Main Street, Suite 900  
Columbia, South Carolina 29201

(Rev. PSC 01/2010)

## UTILITY COMPLAINT CONTACTS

Company Name: Sage Telecom, Inc.

Street Address: 3300 E. Renner Road, Suite 350

City, State, Zip Code: Richardson, Texas 75082-2800

Main Phone Number: (214) 495-4700

Fax Number for complaints: (214) 495-4788

The following employees may be contacted for complaints received by the Commission. They may be contacted for verbal complaints (V), written complaints (W), or both (B).

Email address for complaints: complaint@sagetelecom.net

Crystal Ridgely (866) 799-0077 Ext. 2644 Email: cridgely@sagetelecom.net (B)

Yesenia Silvas (866) 799-0077 Ext. 2614 Email: ysilvas@sagetelecom.net (B)

Sommer Mapp

Manager, Customer Service Operations (214) 495-4758  
smapp@sagetelecom.net (B)

Brenda Owens

Director, Call Center Operations (214) 495-4755  
bowens@sagetelecom.net (B)

The toll-free phone number listed below may be given to customers to contact the customer service center.

1-888-449-4940 Residential  
1-877-619-3969 Business